

RTO Number: 45992 CRICOS Provider Number: 04115A

# SIT50422 Diploma of Hospitality Management

(CRICOS Course Code: 112701F)



#### DESCRIPTION

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of the industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

## ACCREDITATION

This qualification is nationally recognised under the Australian Qualifications Framework (AQF).

## **CLIENT GROUPS**

Overseas / International students will be:

- Holding a valid Student Visa
- Fee for service

Learners with experience in the relevant industry or education can apply for Recognition of Prior Learning (RPL) and Credit Transfer. Please refer to 'RECOGNITION OF PRIOR LEARNING AND CREDIT TRANSFER' section or contact Yarra College Australia (YCA).

Students will be required to have access to a computer (or laptop) with internet connection for self-study purposes.

Note: Candidates should be able to handle and cook dairy products and non-vegetarian food items including pork and beef and may involve alcohol.

# **Required Australian Core Skills** Framework (ACSF) level

ACSF level 3 is required in reading, writing, learning, numeracy and oral communication.

## **ENTRY REQUIREMENTS**

### **Qualification Package entry** requirements

There are no specific entry requirements for this qualification.

## YCA Admission requirements

- > Applicants must be 18 years of age or older
- > An IELTS score of 6.0 (or equivalent English language testing score) is required for international students entering into this program.
- > Students must successfully complete a LLN test to confirm their ability to effectively undertake the course.
- > Satisfactory completion of studies in applicant's home country equivalent to an Australian Year 12 gualification is required for entry into this course.
- > This program has been designed to be delivered through classroom-based and Kitchen-based training delivery. Students must have the ability to attend the scheduled sessions as per the timetable and allocate some self-study time.
- > This program includes a work placement of 240 hours. Students must have the capacity to complete the required work placement hours.

## Licensing / Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

# PATHWAY FROM THE QUALIFICATION

Diploma Advanced Diploma SIT50422 - Diploma of Hospitality Management

SIT60322 - Advanced Diploma of Hospitality Management

## **Employment Pathway**

This gualification provides a pathway to possible job roles such as:

- Hotel Manager
- Restaurant Manager

#### **TRAINING DELIVERY**

The program for international students takes place in a classroom environment with access to a commercial kitchen. Practical learning and assessment take place in a commercial setting via a commercial kitchen.

The commercial kitchen/hospitality facilities are equipped with all the required equipment. Each unit is delivered in a combination of face-to-face theory and demonstration sessions and supported by practical group development and individual activities within the commercial kitchen environment.

The participants in each program group will be provided with detailed learning materials to support the activities. These materials will include learning, assessment and other reference materials relevant to the unit of competency being delivered.

DURATION

This course is offered full time over 82 weeks including holidays (14 weeks) on a full-time basis for 20 hours per week for 68 weeks (Including 12 weeks of work-based training). Students need to gain competency in 28 units (11 core units and 17 elective units) to successfully complete this course.

## RECOGNITION OF PRIOR LEARNING AND CREDIT TRANSFER

The underlying principle of Nationally Recognised Training is that a learner does not have to repeat training and assessment that has already been undertaken.

YCA has a Recognition of Prior Learning (RPL) and Credit Transfer Policies and Procedures which can be found at YCA's website, which outlines in detail a process to be followed for granting recognition and credit transfer. This is supported through the RPL guidelines for this qualification which focus specifically on all units. Learners are encouraged to apply for RPL prior to or immediately after formal enrolment but prior to the facilitated delivery of units to ensure that they do not miss any training opportunities offered should they be unsuccessful in the RPL process. Credit Transfer relates to the recognition of learning achieved through formal education and training, and involves assessing a previously completed course or units to see if it provides equivalent learning or competency outcomes to those required within the current course of study. Learners must provide transcripts of results and/or statements of attainment for credit transfer to be assessed.

Where a learner is successful in the RPL or Credit Transfer (CT) application, the units to be undertaken and course duration will be adjusted accordingly.

Where RPL is granted, learners do not have to participate in further training and assessment for skills and knowledge that they already possess.

## **INTAKE AND FEE SCHEDULE**

Published on website: www.yarracollege.vic.edu.au

Note: Students will be provided with the option of Easy Monthly Instalments. Students are advised to contact the Institute in relation to the updated and recent fees for the course. The Course fee is subject to change.

Student Kits: Students are required to purchase a Cookery Kit. The kits are available at Pro-Chef Student Uniform: All students are also required to purchase a Pro-Chef Student Uniform Set. The Pro-Chef Student Uniform Set Comprises of:

- ✓ 1 x White Long Sleeve Classic Chef Jacket
- I x Traditional Check Drawstring Pants
- ✓ 1 x White Bib or 1/2 Waist Cotton Drill Apron
- ✓ 1 x White Flat Top Chef's Hat
- ✓1x White Necktie

## Terms and Conditions:

- YCA will strive to maintain highly competitive fair and reasonable fee structures.
- YCA adjusts its fees and charges from time to time. Changes to fees will be fairly and equitably applied, advertised and clearly indicate the date from which the change will take effect.
- YCA provides details of course fees in all course information.
- YCA will ensure these fees are applied and communicated to clients prior to enrolment.
- In accordance with the Standards for RTOs 2015, YCA adopts the following to protect fees paid in advance:
- Flexible payment arrangements/ options will accommodate individual circumstances.
- Fees must be paid in full before certification will be issued.

 Acceptable payment options can be made via credit card, direct debit, and EFT remittance to accommodate the diverse financial situations of clients.

## **COURSE STRUCTURE**

For International Students, course duration has been calculated on 20 hours per week (82 weeks in total) of Training and Assessment which includes 68 weeks of Face-to-Face classroom and kitchen-based/WBT Training and Assessment and 14 weeks of Term Breaks/holidays. All students are expected to give few hours per unit as Self-Directed Study.

As per package rules, 28 units must be completed. These include 11 core units and 17 elective units.

#### **Core Units**

| UNIT<br>CODE | UNIT NAME   | Pre-Requisite |
|--------------|---|---------------|
| SITXCCS015   | Enhance customer service experiences                  | Nil           |
| SITXCCS016   | Develop and manage quality customer service practices | Nil           |
| SITXCOM010   | Manage conflict                                       | Nil           |
| SITXFIN009   | Manage finances within a budget                       | Nil           |
| SITXFIN010   | Prepare and monitor budgets                           | Nil           |
| SITXGLC002   | Identify and manage legal risks and comply with law   | Nil           |

#### **Core Units**

| UNIT<br>CODE | UNIT NAME   | Pre-Requisite |
|--------------|---|---------------|
| SITXHRM008   | Roster staff  | Nil           |
| SITXHRM009   | Lead and manage people                                    | Nil           |
| SITXMGT004   | Monitor work operations                                   | Nil           |
| SITXMGT005   | Establish and conduct business<br>relationships           | Nil           |
| SITXWHS007   | Implement and monitor work health<br>and safety practices | Nil           |

# **Elective Units**

| UNIT<br>CODE | UNIT NAME  | Pre-Requisite                 |
|--------------|--|-------------------------------|
| SITXFSA005   | Use hygienic practices for food safety                   | Nil                           |
| SITHCCC043   | Work effectively as a cook                               | SITHCCC027<br>sITXFSA005      |
| SITHCCC027   | Prepare dishes using basic methods of cookery            | SITXFSA005                    |
| SITHCCC028   | Prepare appetisers and salads                            | SITXFSA005                    |
| SITHCCC029   | Prepare stocks, sauces and soups                         | SITXFSA005                    |
| SITHCCC030   | Prepare vegetable, fruit, eggs and<br>farinaceous dishes | SITHCCC027<br>sITXFSA005      |
| SITHCCC031   | Prepare vegetarian and vegan dishes                      | SITHCCC027<br>+<br>SITXFSA005 |
| SITHCCC035   | Prepare poultry dishes                                   | SITHCCC027<br>*<br>SITXFSA005 |
| SITHCCC036   | Prepare meat dishes                                      | SITHCCC027<br>sITXFSA005      |

| UNIT<br>CODE | UNIT NAME  | Pre-Requisite                 |
|--------------|--|-------------------------------|
| SITHCCC037   | Prepare seafood dishes                               | SITHCCC027<br>+<br>SITXFSA005 |
| SITHCCC041   | Produce cakes, pastries and breads                   | SITXFSA005                    |
| SITHCCC042   | Prepare food to meet special<br>dietary requirements | SITHCCC027<br>sITXFSA005      |
| SITHCCC023   | Use food preparation equipment                       | SITXFSA005                    |
| SITXFSA006   | Participate in safe food<br>handling practices       | Nil                           |
| SITXINV007   | Purchase goods                                       | Nil                           |
| SITHCCC040   | Prepare and serve cheese                             | SITXFSA005                    |
| SITHPAT016   | Produce desserts                                     | SITXFSA005                    |

#### **COURSE COMMENCEMENT**

Please contact YCA for the intake dates at info@yarracollege.vic.edu.au

## **ASSESSMENT METHODS**

Each unit is delivered and assessed as a standalone unit. Assessment comprises written assignments, activities and practical application projects. Students are required to attend training and assessment activities as scheduled.

Assessment is structured throughout the course. If students are unable to achieve competency, additional support is provided through mentoring and access to reassessment as outlined in our policies and procedures. Assessment requires achievement across all tasks to demonstrate competence and may include:

- Knowledge Questions
- Practicals / Demonstration / Observations
- ✓ Projects
- ✓ Case Study

Students are required to complete a minimum of 48 food service periods, at least 4 hours each, in a commercial kitchen under Work-Based Training (WBT) to meet the course requirements.

## **RESOURCES / MATERIALS**

This program for international students takes place in a classroom environment with access to a commercial kitchen. Practical learning and assessment take place in a commercial setting via a commercial kitchen. The commercial kitchen/hospitality facilities are equipped with all the required equipment in accordance with the training package Students will be provided with access to our state-of-the-art Learning management System (Eskilled) equipped with the following resources required to complete the qualification successfully:

- > Units' Notes
- > Student Workbooks and Resources
- PowerPoint Slides and Handouts
- Computers with Office Suite and appropriate software
- Hospitality / Commercial Kitchen resources

## COMPLETION

Upon successful completion of this course, students will receive a nationally recognised SIT50422- Diploma of Hosp Management. Students who do not complete all units may be eligible for a Statement of Attainment for partial completion of the SIT30821 - Certificate III in Commercial Cookery.

## **COURSE DELIVERY LOCATION**

The training delivery locations are:

- Classes: Location 6,190 Queen Street, Melbourne Vic 3000
- Commercial Kitchen :18 Lens Street, Coburg North Vic 3058

## FURTHER INFORMATION

Before enrolment, each student should ensure s/he meets the following requirements:

 Enrolment Application Form can be downloaded from the website https://yaracollege.vic.edu.au/ or request to be emailed can be forwarded to admissions@yaracollege.vic.edu.au

- Read and understand the complete information available at YCA's website yaracollege.vic.edu.au or email your request to info@yaracollege.vic.edu.au.
- Read and understand all policies and procedures available at YCA's website or email your request to info@yaracollege.vic.edu.au.
- Provide YCA with their Unique Student Identifier (USI) number. For more information, see https://www.usi.gov.au/students/createyour-usi
- You can post or visit us at our head office in Level 6, 190 Queen Street, Melbourne, 3000, Victoria, or call us at +61390175256.
- You will also find further information about fees and refunds and the enrolment process applied by YCA on the website https://yaracollege.vic.edu.au/ and Student Handbook.
- For further details or queries, YCA can be contacted via email at info@yaracollege.vic.edu.au or admissions@yaracollege.vic.edu.au or phone: +61390175256.

## **IMPORTANT INFORMATION**

YCA has systems in place to sure that students are getting quality training during the course. YCA is responsible for compliance and training & assessment of this course and there are no third-party training provider services acquired by YCA.

Please go through the policies and procedures regarding enrolment, fee refunds, course progress and complaints & appeals available on the website https://yaracollege.vic.edu.au/.





## Contact us: +61 466106256

- ➤ info@yarracollege.vic.edu.au
- 🅀 www.yarracollege.vic.edu.au
- Campus: Level 6, 190 Queen Street, Melbourne, 3000
- Training Kitchen: 18 Lens Street, Coburg, 3058

